



# TEENELK

## PARENTS GUIDE TO TEEN ELK

The following guide is being published to help keep parents and guardians up to date with Teenage Discos held at The Elk Complex in Toomebridge.

For almost 30 years, teenage events have been held at The Elk without major incident and always to the highest standards. We work diligently with **Mid Ulster District Council** and the **PSNI** to ensure that impeccable standards of health and safety are always maintained.

Our teenage events provide a **safe and controlled environment** for your teenager to have fun, express themselves and most importantly just be teenagers.

**We have compiled a list of FAQ's for your comfort.**

### **What time does the Teenage Disco start and finish?**

The teenage disco begins at 8pm and ends at 12 midnight.

### **What if my teenager wants to leave early from the event?**

Should your child need to leave the event early, we would ask that you collect him/her from the entrance doorway. Our security staff will ask you to identify yourself as their parent / guardian.

### **Why do you have to buy tickets and where can I purchase these?**

Due to capacity restrictions, it is safer to sell tickets in advance. Please only purchase tickets from [elk.yapsody.com](http://elk.yapsody.com) & The Elk reception. We cannot accept liability for tickets bought from third parties. Tickets are priced at £10. Tickets can be displayed on smart phones and our door staff scan these on arrival.

### **What if my teenager needs to carry medication?**

On arrival, please make any member of the Elk Security Team aware that your child has to carry medication such as an epi pen or diabetic medication. We will ensure that they are permitted access with the medication on their person.

### **My child has a nut allergy; will there be items for sale containing nuts?**

We do not sell any products containing nuts. We provide a facility whereby we sell soft drinks only. These drinks do not contain nuts. However, we cannot rule out that there will be no trace of nuts. If your child has a severe allergy, please ensure that they carry an epi pen with them.

### **Is the event safe?**

Yes, this event is one of the best run events in the country. Among our staff we have SIA licensed security staff, first aid staff, qualified child protection staff and Fire marshalls. The venue fully complies with all council regulations. We have a zero tolerance policy on alcohol consumption. If a teenager is believed to be under the influence of alcohol or other substances, we reserve the right to breathalyse the person. If a child is believed to be intoxicated, the parents/ guardians will be contacted to remove the child from the premises.

**TICKETS AVAILABLE FROM [WWW.THEELKCOMPLEX.COM/TEENELK](http://WWW.THEELKCOMPLEX.COM/TEENELK)**